

INDUGENT FORDEREND Premium OR permissible

The pandemic spurred consumers to look for comfort and escape in their food. As we move forward, consumers say they'll seek a balanced approach to indulgence.



CONSUMERS WANT



premium indulgent

foods that turn consumption into an experience

permissibly indulgent foods that offer classic, favorite flavors

COVID-19 drove desire for indulgent products

Consumption of indulgent sweets rose **+17%** during COVID-19

19% expect to continue these new habits a year from now

Chocolate is one of the top indulgent snacks of the pandemic; demand remains strong

Nearly **90%** of consumers purchased some form of chocolate candy during Q1 2021

Consumers turning to chocolate as a functional aid



52% agreed that chocolate lifts their mood



59% said it boosts their energy



52% indicated chocolate "gets them through a tough day"

Since COVID-19, people are

"...eating more unhealthy foods when ordering out" **(+8%)**



They often choose healthy entrees, then indulge in appetizers, desserts and alcoholic beverages



While consumers still desire indulgent foods, many search for healthier alternatives to old-school favorites

Product launches centered around indulgence in 2020, while 2021 focus is on "premiumization" and "permissible"

indulgence to meet changing consumer needs

- Consumers want to reincorporate healthy habits back into their diets by indulging less often
- These complementary claims – premiumization and permissible indulgence – go together and consumers will likely embrace both

Premiumization

- Consumers cutting back on indulgence want it to be "worth it" when they do indulge
- Taste, nutrition and functionality offer top appeal
- Brands must continue to innovate with new sensations and textures
- Special-edition products will be key for snacking occasions and may warrant a slightly higher spend
- Premium products can be viewed as an experience offering consumers an escape or adventurous feeling

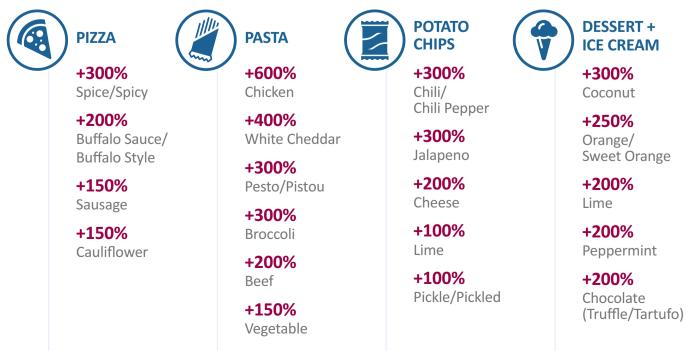
Permissible Indulgence

- Permissible indulgence likely here to stay as consumers seek food products that lift their moods, while also paying attention to personal health
- Consumers seek "better for you" indulgent options that allow them to incorporate more treats into their diets
- Small package size helps make these products feel like an acceptable treat and ensures consumers won't "overindulge"
- Potential to naturally reduce sugar content without impacting the perception of indulgence; brands can reduce sweetness through savory flavor profiles

Fastest-growing flavors for indulgent entrees, snacks and desserts highlight "permissible" and "premium" trends

- Recent pizza and pasta product launches have highlighted less indulgent flavors such as cauliflower, broccoli and vegetables more "permissible" options that help consumers focus on a balanced diet while enjoying classically indulgent entrees
- Flavors of new potato chips, desserts and ice creams lean more toward the "premiumization" side highlighting growth of more diverse flavor selections that offer consumers an "experience" or "adventure"





Sources: Mintel – "The future of sweetness in indulgent treats" 12.2020; Food & Beverage Insider – "Pandemic intensified consumer demand for chocolate" 06.2021; Mintel – "Cookies" US, 2021 ; Mintel GNPD Q3 2019 – Q3 2021; Food Ingredients – "Indulgent flavors shake-up breakfast offerings, flags Innova Market Insights" 05.2021; Mintel – "Healthy Dining Trends" 03.2021; IRI – "IRI's New Product Pacesetters Report Reveals Value of Promoting Excitement and Comfort During a Trying Year" 06.2021; Progressive Grocer – "Innovative Trends in Sweet Treat Categories" 05.2021

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